

# QUALITY AND ENVIRONMENT



Colombo Design is an innovative family business company, a point of reference for the **Made in Italy** in design and production of accessories for bathroom furnishings and handles for doors, windows and furniture. **Colombo Design** has adopted a quality and environment management system aimed at customer satisfaction and environmental protection in compliance with **UNI EN ISO 9001** and **14001** standards in their current version.





**CORPORATE STRATEGIC CHOICES ARE EVALUATED AND UNDERTAKEN IN COMPLIANCE WITH REGULATIONS SHOWN ABOVE. ATTENTION AND COMMITMENT OF OUR MANAGEMENT ARE THEREFORE ADDRESSED TO:**

**01****DESIGN**

Designing and manufacturing Our products by pursuing customer satisfaction in compliance with contractual terms, applicable mandatory requirements and needs such as:

- product **reliability** and durability, as defined by specific technical standards;
- **quality** and punctuality of delivery service;
- **clarity** of information;
- **prompt availability** of Our staff for specific requests;
- **availability** and courtesy in contacts;
- **adequate technical knowledge** to provide precise and timely answers;
- **professional integrity** of Our staff;
- **collaboration** and **partnership**;
- **minimum** level of **impact on the environment** economically feasible with the **best technology** available.

**02****UPDATE**

Ensuring **compliance with current environmental legislation and regulations** and applicable requirements to business activities.

**03****IMPROVEMENT**

Operating according to **continuous performance improvement**, defining and monitoring appropriate indicators;

**04****REDUCTION**

Optimizing the **reduction in the consumption** of natural resources and in production **waste**;



05

**INFORMATION**

Carrying out information, awareness and **training programs** for Our staff at all levels about product/service quality and environmental protection aimed at achieving the objectives;

06

**PUBLIC COLLABORATION**

**Collaborating with public authorities** and local authorities in order to adopt criteria for the correct use of resources, also enhancing the role of natural sources;

07

**PARTNERSHIP**

**Collaborating with Our suppliers and customers** in the development of growth strategies aimed at prevention of environmental pollution and a careful analysis of the international socio-economic context;

08

**SAFETY**

Ensuring the satisfaction of the **hygiene, health and safety requirements** of Our staff.

*In line with these principles,  
Colombo Design has set measurable  
indicators for various company processes,  
setting their respective objectives.  
All indicators are constantly monitored to verify  
the degree of achievement or deviation from set  
goals.*

COLOMBODESIGN.IT



MADE IN ITALY